

Summary of Dental Benefits

AFL Hotel & Restaurant Actives - Group No. 60

Effective: 01/01/2025

This summary is a brief description of a Hawaii Dental Service (HDS) member's dental benefits. Some limitations, restrictions, and exclusions may apply. Plan benefits are governed by the provisions detailed in the group's and/or subscriber's agreement with HDS, HDS's Procedure Code Guidelines and Delta Dental National Policies when applicable. Certain provisions may vary across group agreements such as waiting periods, frequency and age limitations, etc. and may not be included in this summary. For additional information, please contact HDS Customer Service. As an HDS member, you may visit any licensed dentist, but your out-of-pocket costs may be lower when visiting an HDS participating dentist. Unless specified, dental claims must be filed within 12 months of the date of service to be eligible for HDS claims payment. Refer to Special Considerations when applicable.

AFL HOTEL & RESTAURANT ACTIVES	
Plan Maximum The most HDS will pay for each person for all covered dental services performed.	\$2,500 per calendar year
Diagnostic & Preventive Waiver HDS's payment for Diagnostic and Preventive services will not be deducted from the member's Plan Maximum.	Yes
HDS PLAN PAYS	
AFL HOTEL & RESTAURANT ACTIVES	
DIAGNOSTIC	
Examinations	100 % 1 per calendar year
Bitewing X-rays	100 % 2 per calendar year
Other X-rays	80 % Full mouth x-rays 1x/3 yrs
PREVENTIVE	
Cleanings	100 % 2 per calendar year
Fluoride	80 % 1 per calendar year Allowed through age 17
Silver Diamine Fluoride	80 %
Space Maintainers	80 % Allowed through age 17
DIABETES (4 CLEANINGS) AND PREGNANCY (3 CLEANINGS)	
If the member has multiple conditions, they will only be eligible for the benefit with the most cleaning(s) and/or gum maintenance treatments of a single condition. All benefits are covered at 100% unless otherwise noted.	
Diabetes • Cleanings/Gum Maintenance	Additional 2 per calendar year
Pregnancy (Expectant Mothers) • Cleanings/Gum Maintenance	Additional 1 per calendar year
BASIC CARE	
Fillings Once every two years per tooth per surface.	80 % White-colored fillings limited to front teeth.
Root Canals	80 %
Gum/Bone Surgeries Once every three years per quad.	80 %
Gum Maintenance	80 %
Oral Surgeries	80 %
MAJOR CARE	

Crowns & Gold Restorations	80 % 1x/5yrs per tooth White crowns limited to front teeth and bicuspid.
Fixed Bridges & Dentures	80 % 1x/5yrs per tooth
Implants	80 %
OTHER SERVICES	
Emergency Treatment of Dental Pain (Palliative Treatment) Once per visit per dental office for relief of pain but not to cure	80 %
Adjunctive General Services	80 %

Access to HDS Information 24/7

Visit HDS Online at HawaiiDentalService.com to:

ACCESS YOUR ACCOUNT

- Visit HawaiiDentalService.com
- Click "Member Login"
- Click "Create an account"
- Complete the "Account Registration" form
- Select "Yes" to be notified via e-mail when a claim is processed and "Yes" to "Request electronic Explanation of Benefits"
- Click "Register"

SEARCH

- For an HDS participating dentist in Hawaii, Guam or Saipan by specialty, location, handicap accessibility, weekend hours, and more
- For a Delta Dental Premier participating dentist on the Mainland or Puerto Rico by specialty, location, weekend hours and more

DOWNLOAD & PRINT

- A summary of your benefits for tax purposes
- Blank claim forms
- Your HDS membership card
- Your EOB statements
- HDS Notice of Privacy Practices

CHECK

- Whether you and/or your dependents are eligible for HDS benefits
- What dental services are covered by your plan
- What the limits are of each type of covered service and how much you have used

VIEW

- Your Explanation of Benefits (EOB) statements
- A list of frequently asked questions
- HDS contact information

REQUEST

- To receive emails when your claims are processed
- To receive EOB statements via email
- An HDS membership card to be mailed to you

How to Contact HDS

Customer Service Representatives

From Oahu: (808) 529-9248

Toll-free: 1-844-379-4325

Customer Service Call Center Hours:

Monday – Friday: 7:30 AM – 4:30 PM HST

Excluding HDS observed holidays,

visit HawaiiDentalService.com/about/holidays

for our HDS' observed holiday schedule.

Walk-in Office Hours:

Monday – Friday: 8:00 AM – 4:30 PM HST

Send Written Correspondence to:

Hawaii Dental Service

Attn: Customer Service

900 Fort Street Mall, Suite 1900

Honolulu, HI 96813-3705

E-mail: CS@HawaiiDentalService.com

FAX:

From Oahu: (808) 529-9366

Toll-free fax: 1-866-590-7988



HDS
Hawaii Dental Service

Welcome Aboard!

Create your account today and let's get started on working towards a healthier smile!



ACCESS YOUR HDS ONLINE ACCOUNT TO:



Check Claims

View your claims, services used, benefits and eligibility for yourself and your dependents under 18 years of age.



Find A Dentist

Find a participating dentist in your area or anywhere across Hawaii, Guam, Saipan, or the U.S. mainland and Puerto Rico.

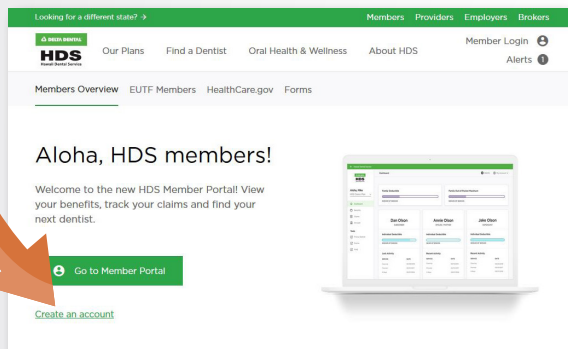


Access Your ID Card

Download and print your HDS membership ID card from your HDS Online account or request to have it mailed to you.

CREATE AN ACCOUNT

Visit HawaiiDentalService.com/members.

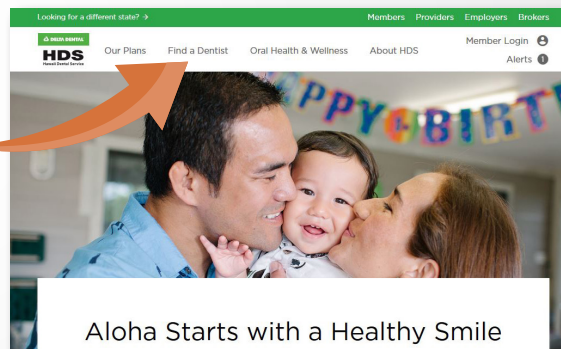


Click "Create An Account" and follow prompts.

Select "Yes" to e-mail notification of claims and electronic Explanation of Benefits. Click "Register" to create your new HDS Online account!

FIND AN HDS DENTIST

Visit HawaiiDentalService.com.



Click "Find A Dentist" in the main menu.

Select the area in which you'd like to search for an HDS participating dentist and follow prompts.

Visit our website at HawaiiDentalService.com or call HDS Customer Service at (808) 529-9248 or toll-free at 1-844-379-4325.



BRUSH, FLOSS AND SEE AN HDS DENTIST

Find An HDS Participating Dentist

Your HDS dental plan comes with access to the largest network of dentists in Hawaii and the U.S. mainland. Here's how to find an HDS participating dentist or specialist online at HawaiiDentalService.com/FindADentist.

STEP 1

Visit HawaiiDentalService.com/FindADentist and pick a region in which you'd like to find a dentist.



Find a Dentist

HDS has the largest network of dentists with more than 95 percent of Hawaii's licensed, practicing dentists on Oahu and the Neighbor Islands.

Search for an HDS participating dentist below.



Hawaii, Guam & Saipan

Find an HDS participating dentist in Hawaii, Guam or Saipan.

[Find a Dentist](#)



U.S. Mainland & Puerto Rico

Need a dentist while you're visiting the U.S. Mainland or Puerto Rico? Find a participating dentist in our nationwide network.

[Search](#)

STEP 2

Follow the prompts to search for a dentist.
Instructions vary by region.

Hawaii, Guam, and Saipan

If you select **Hawaii, Guam, Saipan**, specify your **Island** and **Neighborhood** OR enter your **ZIP code**. You may also search by **Specialty, First** or **Last Name**.

Click the **See Participating Dentists** button at the bottom of the screen to view results.

Dentists in Hawaii, Guam and Saipan

No matter what island you're on, an HDS participating dentist is nearby.

Search by ☒ Zip Code ☐ Island Name

Zip Code

Island Name

Neighborhood

Provider Network ☒

Specialty

First Name

Last Name

[See Participating Dentists](#)

Contact an HDS participating dentist to schedule an appointment. Use **Advanced Filters** to narrow results, if needed.

Looking for a dentist?

Find in-network dentists in your area by using your current location or entering a ZIP code manually.

Don't know which plan you have? [Sign in to your account](#), check your Delta Dental ID card or contact your Delta Dental Company.

Delta Dental Medicare Advantage and Delta Dental Patient Direct coverage are not available in all 50 states.

Specialty

Delta Dental Premier

Dentist's last name (optional)

Search by current location:

☒ Yes ☐ No

Advanced filters

Gender

Office Features

Special Needs

Language

U.S. Mainland & Puerto Rico

If you select **U.S. Mainland & Puerto Rico**, click **Search the National Site**.

Find a dentist through our National Delta Dental Provider Search.

Select Delta Dental Premier as your plan on the next page.

[Cancel](#) [Search the National Site](#)

Select a **Specialty** or **Any**.

Looking for a dentist?

Find in-network dentists in your area by using your current location or entering a ZIP code manually.

Don't know which plan you have? [Sign in to your account](#), check your Delta Dental ID card or contact your Delta Dental Company.

Delta Dental Medicare Advantage and Delta Dental Patient Direct coverage are not available in all 50 states.

Specialty

Delta Dental Premier

Dentist's last name (optional)

Search by current location:

☒ Yes ☐ No

Why choose an in-network dentist?

[Read more](#)

Then select **Delta Dental Premier** in **Your plan** field.

Then select **Yes** in **Search by current location** OR select **No** and enter your **ZIP code**.

Lastly, click **Find Dentists** and contact a dentist to schedule an appointment.

Questions? Contact HDS Customer Service at
(808) 529-9248 or email CS@HawaiiDentalService.com.